

# Chalet Rules

- Check in time is 4:00 p.m. Check out time is 11:00 a.m. Please ask if other times are required.
- It is agreed and understood that the chalet is owned and operated by the "owner" and is offered as vacation rental accommodation to the "Renter" according to the terms and conditions set out below. The renter agrees to abide by the terms and conditions set out herein and as set out by the owner and shall be responsible for adherence to terms and conditions by any and all occupants and guests.
- We rent to families and responsible adults.
- Age Restricted: We do not rent to groups of singles under the age of 30.
- Maid service is unfortunately not provided. The chalet is to be left clean as on arrival.
- The Renter acknowledges that he/she will personally occupy the rental property for the entire rental period.
- WIFI and cable tv are supplied as a service to each rental but support/ interruptions in service are the responsibility of Bell Canada.
- The owner reserves the right to inspect the premises before your departure.
- No parties permitted, No loud music outside chalets, No smoking in the chalets, No fireworks.
- Please respect our neighbours at all times. Quiet time is 10:00 p.m.
- Fire bans are sometimes in effect, responsibility is on the renter. Check this website:  
<http://www.townshipofgreatermadawaska.com>
- Pets: approved on an individual basis
- The Renter will lock all exterior doors on departure.

The renter undertakes to release, indemnify and hold the rental property Owner harmless against any and all loss, claims, causes of action, demands and / or costs and expenses that may be incurred by the renter or by any party in relation to the cottage rental. It is understood by the Renter that the cottage "Owner" will not be liable whatsoever for any loss or any injury to the renter or guests using the cottage, its property and its content during the rental term, however caused. The renter acknowledges that the property and all of its content are provided for the Guest's use at their own risk. The Renter and its guests are responsible for exercising due care and diligence in using the cottage's equipment. In addition, the Owner accepts no liability for loss of or damage to the renter's possessions on the Owner's property or land.

## Reservations & Booking Rules

- Reservations are confirmed upon receipt of deposit. Rental confirmation by email will be provided to the Renter upon receipt of the required minimum payment. Full payment required 2 weeks prior to arrival.
- If for any reason beyond the owner's control the property is not available on the date booked or the property is unsuitable for rental, all rent and charges paid in advance by the renter will be refunded in full and the Renter shall have no further claim against the Owner. This does not apply to power outages that may occur prior or during a rental commencing where the electricity supplier is in the process of restoring power within 48 hours.
- Every attempt will be made to ensure that equipment and appliances are in working order, should any breakdown or other situation occur during the stay every attempt will be made to rectify the condition.
- Small inconveniences can be expected. The Owner reserves the right to determine if the inconvenience necessitates immediate action.
- No refunds will be refunded for any reservation cancelled within 2 weeks of arrival. Deposit payment will only be refunded when cancelled 30 days prior to arrival.